



OUR PRIVACY POLICY

At Casa de Soul, we are committed to protecting your privacy and ensuring the security of your personal information. This Privacy Policy outlines how we collect, use, disclose, and safeguard your information when you visit our website. By accessing or using our website, you consent to the practices described in this Privacy Policy.

Information We Collect

We may collect personal and non-personal information from you when you interact with our website. The types of information we may collect include:

Personal Information:

- Your name
- Contact information (e.g., email address, phone number)
- Billing and payment information.
 - We use Stripe to process credit cards, all data associated with financial accounts is encrypted in transit and at rest. In other words, we don't have access to your credit card number during or after your transaction
- Any other information you voluntarily provide to us

Non-Personal Information:

- Cookies and similar technologies
- Log data (e.g., IP address, browser type, pages viewed)
- Aggregate information about user preferences

How We Use Your Information

We may use your information for the following purposes:

- To provide and manage your reservation and stay at Casa de Soul.
- To process payments and communicate with you about your booking.
- To respond to your inquiries, requests, and comments.
- To improve our website and services.

- To send you promotional materials and special offers if you have opted in to receive them.
- To protect our rights, safety, and the rights and safety of others.
- To comply with legal obligations.

Cookies and Tracking Technologies

Our website uses cookies and similar tracking technologies to enhance your browsing experience. Cookies are small text files placed on your device when you visit our website. You can control the use of cookies through your browser settings. For more information about our use of cookies and your choices, please refer to Our Cookie Policy.

Disclosure of Your Information

We won't give or sell your information to anyone. We may need to share your information with third parties only under the following circumstances:

- In response to legal requests, such as court orders or government regulations.
- To protect the rights, safety, or security of our website, guests, or others.

Your Choices and Rights

You have certain rights regarding your personal information, including the right to access, correct, or delete your data. To exercise these rights or if you have any questions about your data, please contact us at [insert contact information].

Security

We take reasonable measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction. However, no method of transmission over the Internet or electronic storage is entirely secure. Therefore, we cannot guarantee absolute security.

Changes to this Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page, and the effective date will be updated. We encourage you to review this Privacy Policy periodically.

Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at info@casadesoul.us

OUR COOKIE POLICY

Effective Date: September 15, 2023

1. Introduction

This Cookie Policy explains how Casa de Soul uses cookies and similar tracking technologies on our website. By using our website, you consent to our use of cookies as described in this policy.

2. What Are Cookies?

Cookies are small text files that are placed on your device (computer, smartphone, tablet) when you visit a website. They serve various purposes, including recognizing you as a visitor, remembering your preferences, and helping us analyze how our website is used.

3. Types of Cookies We Use

We use the following types of cookies on our website:

3.1. Essential Cookies: These cookies are necessary for the basic functioning of our website. They enable you to navigate our site and use its features, such as making reservations.

3.2. Analytics Cookies: We use these cookies to collect information about how visitors use our website. This helps us improve the website's performance and user experience.

4. How to Control Cookies

You can control and manage cookies through your browser settings. Most browsers allow you to block or delete cookies. However, please note that blocking or deleting cookies may affect your experience on our website.

5. Changes to This Cookie Policy

We may update this Cookie Policy from time to time to reflect changes in our use of cookies. Any changes will be posted on this page, along with the effective date.

OUR USER AGREEMENT

Effective Date: September 15, 2023

1. Acceptance of Terms

By accessing or using [Your Bed and Breakfast Name]'s website ("Website"), you agree to be bound by the terms and conditions outlined in this User Agreement. If you do not agree with these terms, please refrain from using our Website.

2. Use of the Website

2.1. You may use our Website for personal, non-commercial purposes in accordance with these terms.

2.2. You agree not to engage in any activities that may harm, disrupt, or interfere with the functioning of our Website or its content.

3. Reservation and Booking

3.1. When making a reservation or booking through our Website, you agree to provide accurate and complete information.

3.2. Payment information must be provided accurately, and you agree to pay all fees and charges associated with your reservation.

4. Privacy and Data Protection

Your use of our Website is also governed by our Privacy Policy. By using our Website, you consent to the collection, use, and disclosure of your information as described in the Privacy Policy.

5. Intellectual Property

5.1. All content, including text, images, logos, and trademarks, on our Website is protected by intellectual property laws and is the property of [Your Bed and Breakfast Name] or its licensors.

5.2. You may not use, reproduce, distribute, or modify any content from our Website without our prior written consent.

6. Termination

We reserve the right to terminate or suspend your access to our Website at our discretion, without notice, for any violation of these terms.

7. Changes to this User Agreement

We may update this User Agreement from time to time. Any changes will be posted on this page, and the effective date will be updated. Your continued use of our Website after the posting of changes constitutes your acceptance of those changes.

8. Contact Us

If you have any questions or concerns about this User Agreement, please contact us at [insert contact information].